Strategy



Shareholder Communication Strategy

Myer Holdings Limited

ACN 119 085 602



Shareholder Communication Strategy

The Company aims to ensure that shareholders are kept informed of all major developments affecting the state of affairs of the Company. Additionally, the Company recognises that potential investors and other interested stakeholders may wish to obtain information about the Company from time to time.

To achieve this, the Company communicates information regularly to shareholders and other stakeholders through a range of forums and publications.

One of the Company's key communication tools is its website located at www.myer.com.au/investor.

In addition to the material specifically referred to below, the Myer investor website includes details of the following:

- the Company's Constitution;
- the Company's Board and Board Committee Charters;
- the Company's core corporate governance policies;
- all announcements lodged with the Australian Securities Exchange (ASX) by the Company within the last 3 years, including annual and half-year financial results; and
- financial information about the Company.

The website also contains a facility for shareholders to direct inquiries to the Company, and to elect to receive communications from the Company via email (or to elect to discontinue receiving email communications from the Company).

Measures for communicating the following important aspects of the Company's affairs include:

- Notice of meeting: The Company will place the full text of all notices of
 meetings and explanatory material on its website. The Company encourages
 shareholders to provide email addresses so that notices of meeting and
 explanatory material can be sent to shareholders via email.
- Annual General Meeting (AGM): The Company encourages full participation of shareholders at its AGM each year. For those shareholders who are unable to attend in person, the Company will webcast on its website its Annual General Meetings and provide a full transcript of the Chairman's speech and the Chief Executive Officer's presentation on its website. Shareholders are encouraged to lodge direct votes (where applicable) or proxies electronically, subject to the adoption of satisfactory authentication procedures. The Company's external auditor will attend the AGM and be available to answer shareholder questions about the conduct of the audit and the preparation and content of the auditor's report. The external auditor will also be allowed a reasonable opportunity to answer written questions submitted by shareholders to the auditor as permitted under the Corporations Act.
- Annual Report: The Company's Annual Report will be available on its website
 and contain important information about the Company's activities and results for
 the previous financial year. Shareholders can elect to receive the Company's
 Annual Report as an electronic copy or in hard copy through the mail.

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- Announcements lodged with the ASX: All ASX announcements made to the market, including annual and half-year financial results, will be posted on the Company's website as soon as they have been released by ASX.
- Presentations: Copies of all investor presentations made to analysts and media briefings are posted on the Company's website, and where appropriate, the Company will use webcasting or teleconferencing of these presentations and briefings.
- Other information: The Company will provide a telephone helpline facility and an online email inquiry service to assist shareholders with any queries. Information is also communicated to shareholders via periodic mail outs, or by email to shareholders who have provided their email address.